



Setup

[Core Components](#)
[Archive](#)
[Settings](#)
[Filters](#)
[Run](#)
[Users](#)

Data Input

[File System](#)
[LP \(Line Printer\)](#)
[Named Pipes](#)

Delivery

[Print Servers](#)
[Printer Licensing](#)
[E-mail](#)
[Application](#)
[Delivery Monitor](#)

FTSpooler Setup


[PDF version](#)

E-mail

FTSpooler offers two e-mailing methods: Simple Mail Transfer Protocol (SMTP) and Microsoft® Outlook/Exchange (MAPI).

To configure the SMTP connection:

- Enter the full domain name of the SMTP server in the **Host** textbox.
- Choose a login type from the **Login** drop down menu.
- For login options other than *None*, enter the **User** and **Password** to be used by FTSpooler to log into the SMTP server when sending email.
- Choose an encoding type from the **Encoding** drop down menu.
- Enter a full email address in the **Default sender** textbox to define the sender details for outgoing email.
- Click the **Save** button.

 **Note:** Microsoft Exchange Version 7 has differences from earlier versions, you will need to check these items in Exchange 7 and set them when installing or transferring to Exchange 7.

Check and modify these in Exchange 7 (this information is offered as a guide only, consult Microsoft documentation):

- In **Authentication Properties** tab enable **Basic Authentication** and disable **Offer Basic authentication only after starting TLS**. TLS is the default for Exchange 7 and is not supported by FormTrap.
- If you intend using an **SMTPFrom** name that is different from the authenticated user, give permission to **Send As** a different address. For details of how to grant this permission, refer to the following Microsoft article:

[http://technet.microsoft.com/en-us/library/aa998291\(EXCHG.80\).aspx](http://technet.microsoft.com/en-us/library/aa998291(EXCHG.80).aspx)

If you do not do this and set SMTPFrom different from the authenticated user, you will get this error:

550 5.7.1 Client does not have permissions to send as this sender

To use Outlook/Exchange, the profile information must be available to FTSpooler. The profile name is mandatory, password is optional and required only if the profile is password-protected.

To configure Outlook/Exchange settings:

- Select the appropriate email profile from the **Logon Profile** list. No profile listed means there is no MAPI profile configured. Create and configure a profile on that machine before continuing.
- Enter the password for that profile.
- Click the **Save** button.

The screenshot shows the 'Connection' tab of the FTSpooler Setup - E-mail application. The sidebar on the left lists 'Core components' (Archive, Settings, Filters, Run, Users), 'Data input' (File system, LP (Line printer), Named pipes), 'Delivery' (Print servers, Printer licensing, E-mail, Applications, Monitor), and a 'Setup' icon. The 'E-mail' option under 'Delivery' is selected and highlighted in blue. The main panel contains sections for 'SMTP' and 'Outlook / Exchange' with various configuration fields. A message at the bottom states 'E-mail settings are modified, but not saved' with 'Save' and 'Restore' buttons. The top right corner has a 'Setup' icon and a 'Top' link.

Connection Queues Data folders Archive Setup

Core components

- Archive
- Settings
- Filters
- Run
- Users

Data input

- File system
- LP (Line printer)
- Named pipes

Delivery

- Print servers
- Printer licensing
- E-mail**
- Applications
- Monitor

SMTP

Host: mail

Login: None

User:

Password:

Encoding: None

Default sender: accounts@formtrap.com

Outlook / Exchange

Logon Profile:

Password:

E-mail settings are modified, but not saved

Save Restore

Top

[Disclaimer](#) | [Home](#) | [About Us](#) | [News](#)
[Products](#) | [Customer Area](#) | [Free Trial](#) | [Success Stories](#) | [Contact Us](#)
Copyright © 1995 - 2010 TCG Information Systems Pty. Ltd. All rights reserved.