# FormTrap Options and Security (Version 8.4 and above)



FormTrap Version 8 has new options for customers including easily available trials and tests as well new ways of paying for FormTrap. FormTrap server copies now report back to a controlling server where licensing information is checked and where we can update and advise clients of new functions and features as they are developed. In the unlikely event your FormTrap copy cannot communicate back to the server, there are alternative methods of control with several backup levels to ensure continued availability. Only in exceptional circumstances – like software being copied without any foreknowledge at FormTrap - will your programs not operate, and that would not impact the source copy until and unless FormTrap detected a pattern. These are the four control methods, with combinations available in some circumstances:

#### **Checked Once Only**

These versions derive a key for the machine where they are installed, and send that to our server, which replies with permission to run. That is then the final interaction with our server. If you want to move the software to another machine, you will need to contact us before that move. Checked Once Only may be combined with Instance Limited. This license type is available where we operate in a close coupled relationship with a software supplier or reseller who fronts the client, hence can track copies anecdotally.

Server issues may prevent Checked Once registration on tightly controlled severs which are not given access to the web, or have access set up so that FormTrap's standard web access (including proxy server access) is defeated. In this case, report this to us and send the log file (..\fthome\v7\ftspooler-debug.txt) and we will supply the file that online registration would have provided.

### **Time Limit**

This is used for trials usage and for software rental. FormTrap indicates it has been installed and receives back permission to continue to a date. Prior to expiry it contacts the FormTrap server for the next date and stops working only if server refuses to extend the rental period. For rental contracts, a human will be notified and will communicate with you as the end date approaches. FormTrap would decline extension **only** where our prior bill remains unpaid **and** we have been unable to contact you over a reasonable period. For trial, we may or may not communicate with you and generally will **not** grant extensions. Please do contact FormTrap Sales for references, to discuss specific of your proposed installation and to obtain quotations.

Both programs will continue to run, but are incomplete and only quasi-functional. Form Designer will no longer save nor build the production load files. FormTrap Server will stall new transactions in their arrival queues — meaning processing will occur normally once the rental is renewed. In common with all these routines, a number of days of failure, backed up by human intervention is built into our procedures.

Rental is ideal for clients feeling their way into dealing with FormTrap where references and unfailing performance over many years means little, compared with hands-on experience. If you have reservations on FormTrap, simply rent it for six months prior to purchase and see for yourself. You can

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rebate 50% of the first year's rental figure into subsequent purchase. Rental may combine with Instance Limited and Checked Once Only.

### **Instance Limited**

This version allows a specific number of programs to be installed. Use this for multiple copies of Form Design and for additional FormTrap Server copies such as production Server, test Server, backup "hot spare" Server and/or copies in different locations and/or countries. Each copy derives a key for the machine on which it runs, sends that to our server, and is issued with permission to run. All instances check back to our server here for permission to continue to run - checked the first time, and periodically thereafter. The number of instances is controlled from our server. Should you want to move FormTrap to another machine and/or increase or decrease instances, you will need to tell us prior to installation on another machine. Instance Limited may combine with Checked Once Only.

### Pay-by-Usage

This applies to FormTrap Server only, and is similar to rental, except the monthly bill is based on number of documents formatted rather than a fixed charge. Your FormTrap server(s) report documents processed back to our server regularly. On the monthly anniversary, this version requires an extension of the license which is a formality unless prior bills remain unpaid and we have determined not to renew (we will have been in communication with you prior to that decision). The process allows a number of days attempting to communicate machine to machine, then several days for human contact and failing that there are ways we can restore your machine(s) in the event of a total communication failure. Pay-by-Usage combines with Instance Limited and the monthly bill is over all instances in your organization.

Please note pay-by-usage relies on the availability of the internet, if the internet is not available then FormTrap Server(s) will not operate after their scheduled access to the control server.