



SBE Manual V7.5

Start | Queues | Data Folders | **Archive** | Setup | Submit
 Associated Files | Other Add-ons | Related Batch Processes | Special Forms

FTDesign Manual V7.2
I'm Stuck!

PDF version

Archive

- Archive Guideline
 - ▶ All Records
 - ▶ Delivered
 - ▶ **Errors**
 - ▶ Data
 - ▶ Replication
 - ▶ Formatting
 - ▶ Working
 - ▶ Logs
- ▶ Managing Records
 - ▶ Search and Filter
 - ▶ Error Messages

Using the Archive

FTSpooler keeps all the job processing and delivery information in one job archivem and provides different views, i.e. **All, Delivered, Errors, Data, Replication, Formatting, Working and Logs**.

Archive shows three panels: **searching and filtering, main panel** and **detail panel**.

More information on Archive Database

More information on archive viewing for default (not Admin) users.

View Errors

Select the **Delivered** button under **Archive** from the top navigation bar. In the **searching and filtering panel**, specify searching criteria to retrieve data records.

More information on Search and Filter Archive Records

In the **main panel**, FTSpooler shows the following for each job:

- **Status** - job status
- **Date / Time** - of submission
- **Queue** - the queue the data was processed in
- **To** - form(s) used in the processing the document

Between submission and delivery of the formatted document may be several steps such as input filtering, identification and routing an/or splitting, repagination and print formatting. Each step is shown in the **detail panel** located at the right side effectively showing the history of each job in most recent (top) to oldest (bottom) order.

You can select multiple records and save their documents. You can view a document in the appropriate viewer.

- **Process Name** - shows the name of the process used to modify or format the document. Some processes show additional information after a colon sign ":". For instance, the print-formatting process "formtrap" is followed with the name of the form; delivery engine "smtp", is followed with the document filter name.
- **Document Type** - the file type that is produced by the process. "txt" is raw data, "pcl" or "pclxl" or "ps" are formatted and print ready documents.

An additional **error description panel** displays extra information for troubleshooting:

- **Process Error Description** - a brief description of the process-generated error
- **FTSpooler Error Description** - a full description of the error in FTSpooler

Process errors show the best information available. The information may not be meaningful or very relevant. There is no additional information available from log files.

More information on Error Messages from FormTrap Spooler

More information on Exporting Files

The screenshot shows the 'Archive' window with the 'Errors' tab selected. The 'Searching and Filtering' panel on the left has 'Queue' and 'To' fields set to 'void' and a 'Date range' from '1/05/2008'. The main table displays the following records:

To	Recipien...	Date	Time	Queue
void		22/07/2008	2:31:11 PM	TCG Monl
void		22/07/2008	2:31:11 PM	TCG Monl
void		22/07/2008	2:31:04 PM	TCG Loca
void		23/06/2008	11:46:27 AM	Sample_F
void		23/06/2008	11:46:07 AM	Sample_F
void		20/06/2008	1:58:51 PM	Sample_F
void		19/06/2008	11:35:42 AM	Sample_F

The 'Detail' panel on the right shows the following information:

Process name	Document type
Restart	txt
formtrap:1statement	txt

The 'Error Description' panel at the bottom shows the following error message:

```
Process [C:\Program Files\TCGIS\FTSpoolerV7\ftsample.exe] with arguments [-d C:\fthome\v7\data\Sample_P5\FTDATA" -f "1statement" -a"C:\DOCUME~1\selina\LOCALS~1\Temp\af8F.tmp" -xcolor] returned an error code 15
```

The 'Form Translation Program - FormTrap (tm)' panel shows the following information:

```
Copyright (c) 1995-2008 TCG Information Systems Pty. Ltd.
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Version: 6.5.3 (2754:3034M)
Build: Standard Edition
Platform: M5 Win32 on i80x86
Build time: 10:36:32
Build date: Jan 14 2008
License: Sample Edition
Print Logic Sample Edition
Command line arguments: "C:\Program Files\TCGIS\FTSpoolerV7\ftsample.exe" "-dC:\fthome\v7\data\Sample_P5\FTDATA" "-f1statement" "-aC:\DOCUME~1\selina\LOCALS~1\Temp\af8F.tmp" "-xcolor"
System time: Mon Jun 23 11:46:08 2008
```

Searching and Filtering panel

Top