



SBE Manual V7.5

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FTDesign Manual V7.2
I'm Stuck!

Archive

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 - ▶ Data
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Using the Archive

FTSpooler keeps all the job processing and delivery information in one job archivem and provides different views, i.e. **All, Delivered, Errors, Data, Replication, Formatting, Working** and **Logs**.

Archive shows three panels: **searching and filtering, main panel** and **detail panel**.

More information on Archive Database

More information on archive viewing for deefault (not Admin) users.

View Working Records

Select the **Working** button under **Archive** from the top navigation bar. This view does not have the **searching and filtering panel**.

This view is used for problem diagnosis, specifically "stuck" jobs as most jobs are transient and disappear very quickly.

In the **main panel**, FTSpooler shows the following for each job:

- **Status** - job status
- **Date/ Time** - of submission
- **Queue** - the queue the data was processed in
- **To** - form(s) used in the processing the document

Between submission and delivery of the formatted document may be several steps such as input filtering, identification and routing an/or splitting, repagination and print formatting. Each step is shown in the **detail panel** located at the right side effectively showing the history of each job in most recent (top) to oldest (bottom) order.

You can select multiple records and save their documents. You can view a document in the appropriate viewer.

- **Process Name** - shows the name of the process used to modify or format the document. Some processes show additional information after a colon sign ":". For instance, the print-formatting process "formtrap" is followed with the name of the form; delivery engine "smtp", is followed with the document filter name.
- **Document Type** - the file type that is produced by the process. "txt" is raw data, "pcl" or "pclxl" or "ps" are formatted and print ready documents.

More information on Exporting Files

State	To	Date	Time	Queue	Process name	Document type
Formatting	Not applicable	31/07/2008	3:39:36 PM	Statement Email	Replication	txt
					formtrap:statement	ps
					smtp:PS2PDF	pdf

Main panel

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